



# WARM AND SAFE HOMES ADVICE

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A free and confidential energy advice service which can help with energy efficiency in the home, switching, applying for grants or rebates and managing energy debt. We will also signpost and refer to other specialist services where needed.

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# 0800 304 7159

[www.nea.org.uk/advice/make-a-referral](http://www.nea.org.uk/advice/make-a-referral)

<https://neaadvice.signvideo.net/>

[www.nea.org.uk/energyhelp](http://www.nea.org.uk/energyhelp)



NEA is the national energy efficiency and fuel poverty charity.

NEA is an independent charity, registration number 290511.

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# WARM AND SAFE HOMES (WASH) ADVICE

National Energy Action (NEA) is the national charity helping to make sure everyone can afford to stay warm, safe and dry in their homes.

Our WASH advice service offers free and confidential advice to householders living in England and Wales on managing energy bills, energy efficiency and income maximisation.

We can help you with:

- Registering on your suppliers Priority Services Register
- Switching suppliers
- Energy efficiency in the home
- Applications for grants and trusts
- Negotiating with energy and water providers
- Benefits advice, entitlement and claim support
- Applications for emergency hardship funding\*

\*eligibility criteria will apply

You can give us a call on **0800 304 7159** or ask a support agency to refer you to us. For more information please visit **[www.nea.org.uk/advice/make-a-referral](http://www.nea.org.uk/advice/make-a-referral)** or email **[wash@nea.org.uk](mailto:wash@nea.org.uk)**.